



# Community Health Equity & Promotion (CHEP): Supporting Health Equity in the Tenderloin Neighborhood

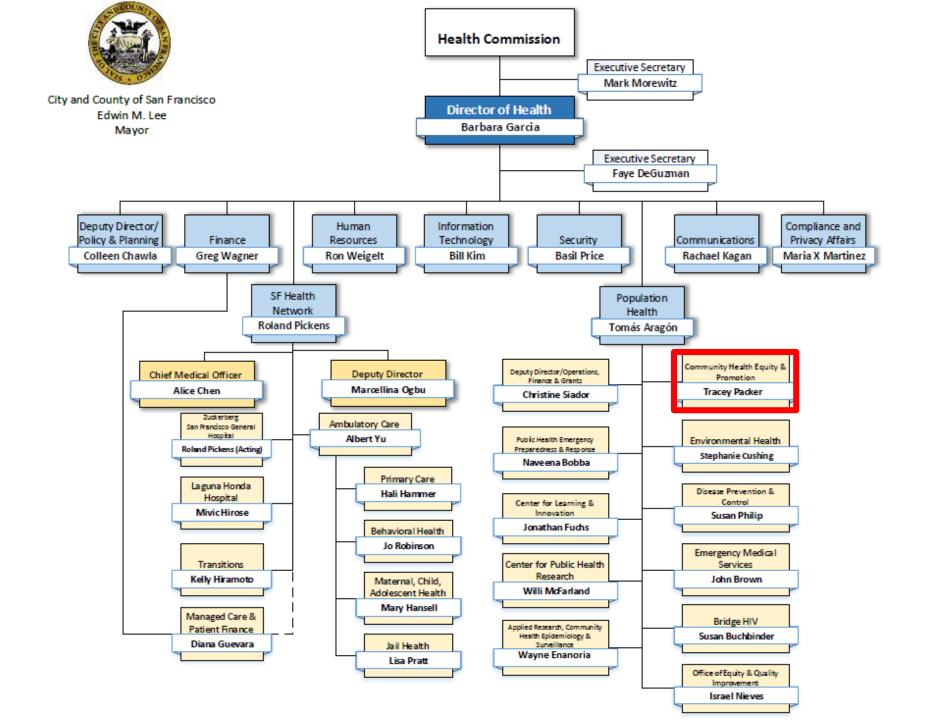


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September 20, 2016



# **Presentation Overview**

- Overview of CHEP Branch program areas and performance measures
- In-depth look at CHEP efforts aimed to improve health in the Tenderloin neighborhood





#### Guided by Strategic Vision, Action Plans, and Values

#### DATA SCIENCE & KNOWLEDGE INTEGRATION\* (ARCHES, CPHR, Bridge HIV)

STRATEGIC PLANNING: Office of Health Equity & Quality Improvement

**HEALTHY PEOPLE HEALTHY PLACES** DISEASES **DISASTERS** SF Health (Protection) (Promotion) (Prevention) (Preparedness) Network (SFHN) and Environmental Community Disease Emergency Community Health Equity Prevention **Preparedness** Health & Academic and Promotion and Control and Response, Partners and EMS 1. Safe and Healthy Living Environments (CHIP) 2. Healthy Eating and Physical Activity (CHIP) 3. Access to Quality Care and Services (CHIP) 4. Black / African American Health 5. Maternal, Child, and Adolescent Health 6. Health for People at Risk or Living with HIV OPERATIONS: Office of Operations, Finance, and Grants Management

WORKFORCE: Center for Learning and Innovation





#### Belief Systems

Cultural/ Societal Values Discrimination/ Stigma



# Institutional Policies & Practices

Public Policies Organizational Practices



#### Living Conditions

#### PHYSICAL ENVIRONMENT

Land Use Transportation

Housing Natural Environment

#### SOCIAL ENVIRONMENT

Social Cohesion Safety

#### ECONOMIC ENVIRONMENT

Educational Attainment Employment Income Occupational Safety

#### SERVICE ENVIRONMENT

Health Care Social Services Education



#### Health Behaviors

Nutrition
Physical Activity
Tobacco Use
Alcohol and Other Drugs
Oral Health
Sexual Health
Preventive Care
Sleep



#### Health & Well-Being

#### QUALITY OF LIFE FUNCTIONING CLINICAL HEALTH

Communicable Disease Chronic Disease Injury Mental Health



#### Psychosocial Factors

Stress Lack of Control Reactive Responding Resilience



INTERVENTIONS

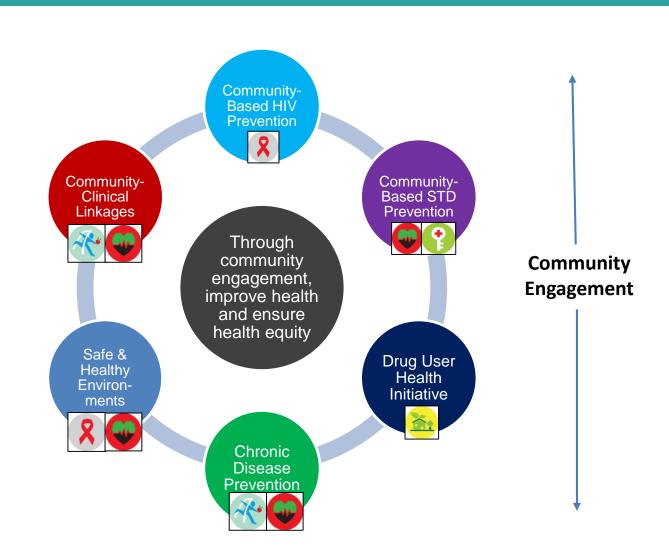
Strategic Partnerships Advocacy Community Capacity Building

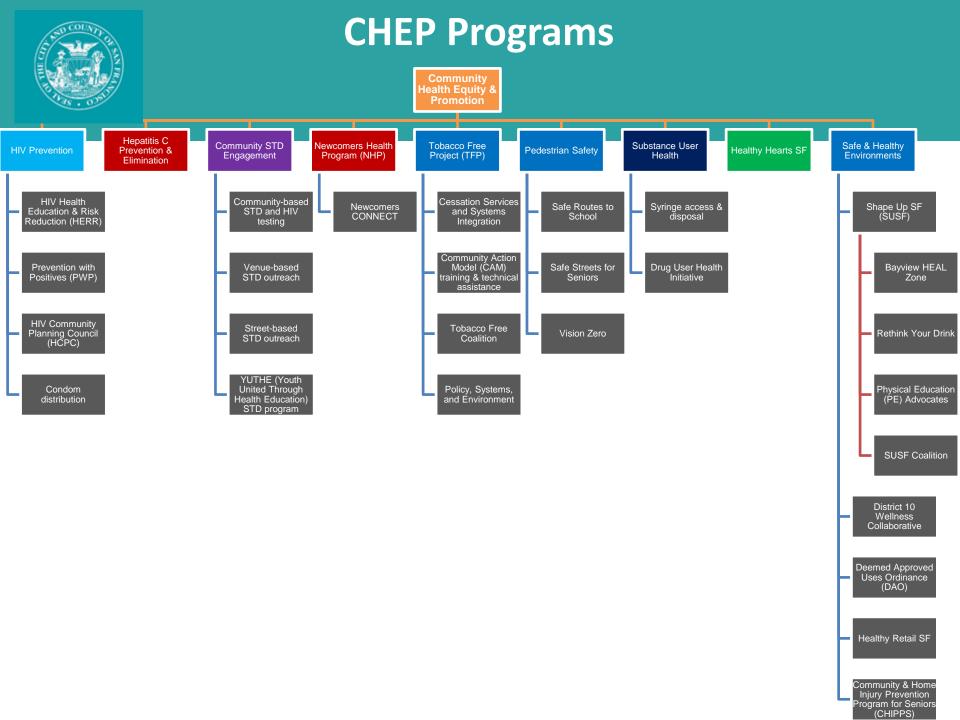
Community Organizing Civic Engagement Health Promotion & Prevention

Case Management Medical Care



# Alignment of CHEP Program Areas with DPH initiatives







# CHEP Performance Measures: Examples

## Collective Impact Level: HCV

Increased # screened and # initiating primary care-based treatment

### Branch Level: Black/African American Health

 Increased % of CHEP programs that intentionally address Black/African American health disparities

#### **Program Area Level: STD Prevention**

• Increased # of venue-based chlamydia, gonorrhea, and syphilis tests among men who have sex with men

### Individual Program Level: Newcomers Health Program

 Increased % of health insurance enrollment of newly documented refugees and asylees in SF

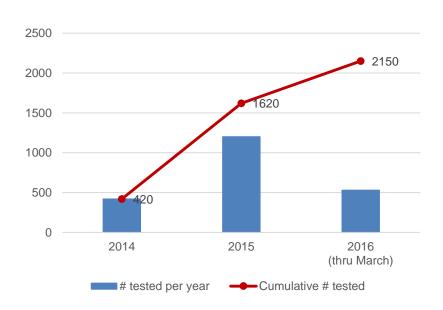


# **Hepatitis C**

# Increased # screened and # initiating primary care-based treatment

# 2,150 people screened for HCV since 2014\*

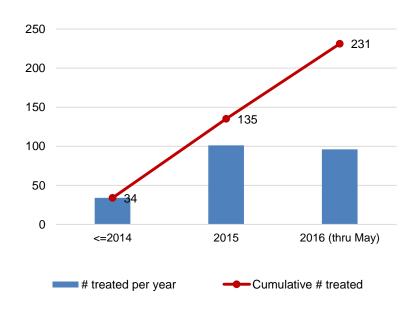
**Target: 3,318 by the end of 2016** 



\*Glide, St. James Infirmary, SF AIDS Foundation, ZSFG Opiate Treatment Outpatient Program, Westside, BAART Market & Turk, Bayview Hunters Point Foundation

#### 231 patients initiating primary carebased HCV treatment to date\*\*

Target: 360 by the end of 2016



<sup>\*\*</sup>Data currently reflects Tom Waddell Urban Health Clinic, Positive Health Program, Southeast Health Center. More clinics to be added as data becomes available.



# Black/African American Health

Increased % of CHEP programs that intentionally address Black/African American health disparities

#### Black/African American Health Disparities: CHEP Program Assessment

#### **Assessment Domains:**

- Program elements
- Data
- Program locations
- Community input
- Customer/Client satisfaction

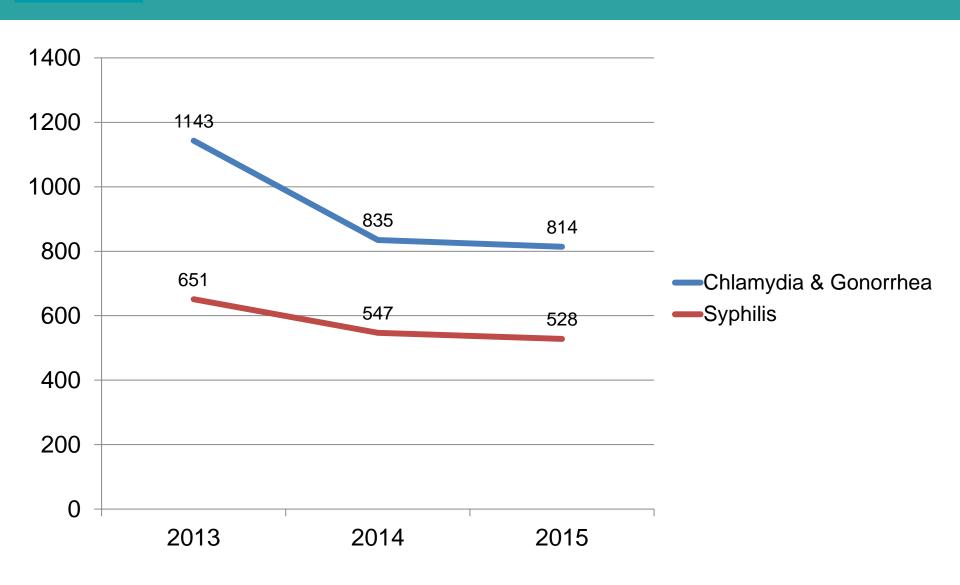
- Organizational partners
- Capacity-building
- Participant involvement in services/activities
- Cultural humility
- Program staffing

Domain	Examples	Program Self Rating	Description of How the Program Addresses This Domain (or justification for why it's not relevant)
Program Elements	<ul><li>YUTHE</li><li>Tobacco Free Project smoking cessation</li></ul>	0 – No or N/A 1 – Could be improved 2 – Sufficient	
Data	<ul><li>Pedestrian safety data</li><li>HIV behavioral surveillance data</li></ul>	0 – No or N/A 1 – Could be improved 2 – Sufficient	
Program locations	<ul><li>Food Guardians</li><li>District 10 Wellness</li><li>Collaborative</li></ul>	0 – No or N/A 1 – Could be improved 2 – Sufficient	



# **STD Prevention**

Increased # of venue-based chlamydia, gonorrhea, and syphilis tests among men who have sex with men

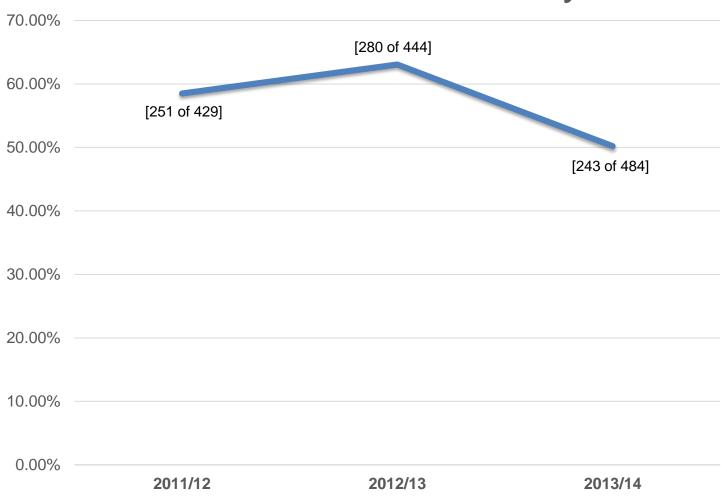




# **Newcomers Health Program**

Increased % of health insurance enrollment of newly documented refugees and asylees in SF

## Percent of Refugee and Asylee Referrals Enrolled in Health Insurance/Primary Care





## Some of Our Customers in the Tenderloin

**Corner Stores** 

**SFPD** 

TL Neighborhood Association

SFUSD schools

SFHN

People with and at risk for HIV and STDs

**Community Partners** 



**Patients & Clients** 

Community based organizations

Workers in massage establishments & restaurants

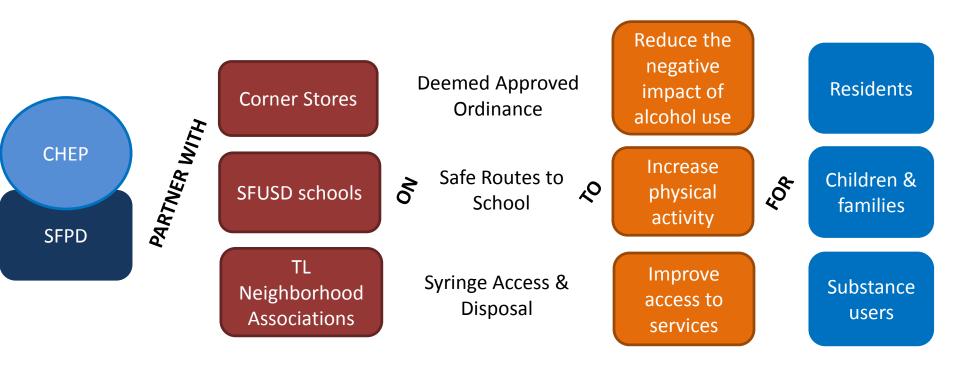
People who inject drugs

Low income
Black/African
American and
Latino
communities

**Pedestrians** 



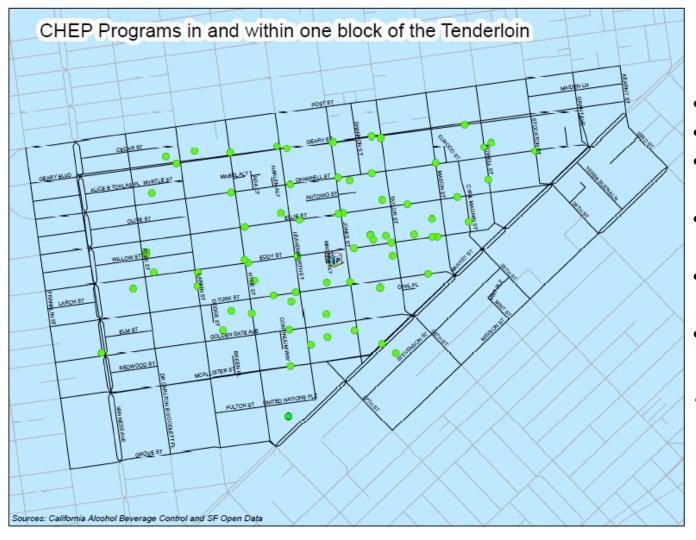
# An Example of How We Work: Collaboration for Collective Impact



These efforts contribute to: Reduced alcohol-related harms, reduced chronic disease, reduced HIV and HCV transmission



# CHEP Working for Health Equity in the Tenderloin



- Vision Zero
- Healthy Retail SF
- Deemed Approved Ordinance
- Tobacco Free Project
- Syringe Access & Disposal
- HIV, HCV, and STD testing
- ... and much more



# Thank you



#### Thanks to:

- Patricia Erwin, Deputy Director
- Jacqueline McCright, Deputy Director
- Dara Geckeler, Integration and QI Coordinator
- CHEP Branch and DPH Leadership

